

8th March 2022

COVID-19 UPDATE

OUR COMPANY POLICY

Our guarantee to you is that our staff are double vaccinated for your safety and our preference is that any person wishing to participate in any of our Tennis Factory programs aged 16 years and over is also double vaccinated. This is to protect all our staff and customers.

TENNIS FACTORY GUIDELINES FOR THE CONTINUATION OF PLAY

We will look to minimise the effects of COVID-19 while still enjoying our time on the court.

BEFORE WE PLAY:

Stay at home if you:

- Have Covid-19
- Have been a close contact with someone with COVID-19 in the last 7 days. See the WA Government website for protocol at <https://www.wa.gov.au/government/document-collections/covid-19-coronavirus-testing-and-isolation-guide>
- Have flu-like symptoms – cold, sore throat, body aches

ATTENDING TENNIS ACTIVITIES

- To ensure the safety and well-being of our customers and staff, if a participant attends our programs and is displaying Covid symptoms the following actions will apply:
 - Children - If a child is displaying Covid symptoms, the participant will be requested to sit on the side of the court and their parent will be called to come and collect them ASAP.
 - Adults - If an adult is displaying Covid symptoms, the participant will be requested to leave the club.
- Adults to check in via the Service WA app or register manually with the check in sheets
- We prefer people core to playing should attend tennis activities such as players, participants, coaches, and operational personnel
- We prefer that people arrive and leave as close as possible to their lesson time
- Only 2 maximum parents/guardians will be allowed on-site when their child/children are participating in tennis activities
- We prefer you bring your own racquets
- We prefer payments to be made online to minimise the handling of cash



SOCIAL DISTANCING

Tennis holds a unique advantage as a sport which requires no direct contact between players

- Touch racquets instead of the regular pre or post-match handshakes
- Try to keep 1.5 metres away from other people whilst watching or attending an outdoor tennis activity and avoid close contact by moving around indoors
- We prefer that only players and essential staff should be allowed in changerooms, and clubhouses and they must wear a mask when doing so

BEHAVIOURS

To protect against infection, we will:

- Wash/sterilise hands before and after play, avoid touching our faces whilst playing
- Not share water bottles and bring our own full bottle
- Wash our hands frequently with soap and water or hand-sanitiser when available, before and after eating, after going to the toilet
- Cover our coughs and sneezes, cough into your forearm and dispose of any used tissue immediately in a closed bin
- Avoid touching our faces
- Be aware of what surfaces we touch and clean them afterwards

COACHING

- Staff will be wearing masks when conducting tennis lessons
- Maintain attendance records of participants for the purposes of contact tracing
- We will always maintain social distancing including when giving feedback and whilst players are resting
- We prefer that payments are made online via EFTPOS or online to avoid our staff handling cash.

CLEAN ENVIRONMENT

Providing a clean environment to play tennis in, is important.

- Our preference is all players hand sanitise before and after lessons
- Hand-sanitiser will be provided on-site
- Signage about handwashing and hygiene techniques are displayed around the club

Yours sincerely

Matthew Bull
Director



T: +61 (0) 8 6365 2909 E: info@tennisfactory.com.au
A: PO Box 7353, Shenton Park WA 6008

www.tennisfactory.com.au